

# Quality Policy

## Amara NZero Group

September 29, 2023

### 1. Introduction

Excellence in the quality of products and services is the basis of the Amara NZero Group's ("Amara NZero" or the "Group") business activity as a differentiator from its competitors and a guarantee for sustainable growth and the achievement of its strategic objectives.

The design of its internal processes from the perspective of continuous improvement provides Amara NZero with the necessary tools to ensure efficiency and effectiveness in meeting the needs and expectations of its stakeholders while contributing to the achievement of the Sustainable Development Goals (SDGs) approved by the United Nations.

### 2. Purpose and Scope

The objective of this Quality Policy (the "Policy") is to establish the principles of action that allow the achievement of the strategic objectives defined by the Group as well as the effective and efficient management of its processes and resources.

This Policy is applicable to all the companies that make up the Amara NZero Group without prejudice to the approval of their own quality policy, which must be aligned with the principles set out herein.

### 3. Principles of action

**FULFILL** the requirements established by the Group's internal and external customers, bearing in mind that the service provided and the product delivered are tools for creating value for the interested parties.

**KNOW** the context of the Company in order to identify, understand and satisfy the needs and expectations of the interested parties.

**IDENTIFY** risks and opportunities that may affect the management system in order to propose the necessary actions to ensure planned results, increase desirable effects, prevent or reduce undesirable effects or achieve improvement.

**ENSURE** compliance with applicable legislation and regulations, as well as any other voluntary commitments.

**CONTINUOUSLY IMPROVE** the efficiency of the Group's processes to achieve greater competitiveness, profitability and service.

**MAINTAIN** permanent contact with stakeholders with the aim of working together to improve the services and products provided.

**INVOLVE** all Group professionals through teamwork, constant exchange of information, effective internal communication, training and education, promoting equal opportunities and recognition of achievements.

**ESTABLISH** specific objectives and goals that specify the objectives, within the process of continuous improvement.

This Policy has been approved by the Board of Directors of Green Bidco, S.A.U., parent company of the Amara NZero Group, on 29 September 2023.